

**Island Terrace**  
6430 S. Stony Island Ave  
Chicago, IL 60637  
(773) 667-6011

#### OFFICE HOURS

Mon: 8:30am-5:00pm  
Tue: 8:30am-5:00pm  
Wed: 8:30am-1:00pm  
Thu: 8:30am-5:00pm  
Fri: 8:30am-5:00pm

#### OUR STAFF

**Property Manager**  
Linda Hooks

**Assistant Property Manager**  
Gina Nofli

**Maintenance Supervisor**  
Al Wallace

**Community Impact Coordinator**  
Traci Gilbert

**Administrative Assistant**  
Naomi Paris-Hudson

**Maintenance Assistant**  
Marlon Jones

**Maintenance Staff**  
Ben Richardson

**Desk Attendant Staff**  
Danielle Smith  
Leonette Fort  
Wilma Walker

Thank you!

This property is  
proudly managed by  
**POAH Communities LLC**



## ISLAND TERRACE APARTMENTS

# Resident News

July 2024



## UNDER CONSTRUCTION LOUD NOISE UNDERWAY

Construction at Island Terrace is moving along! Thank you for your patience as things ramp up. If you have any concerns please see the management office to report any issues. As construction continues, please be vigilant for notices and text blasts that will inform you of important upcoming events. If you or a household member are not currently signed up for text blasts and want to stay informed about construction matters, please contact Traci Gilbert at (773) 892-8401.

### WHAT TO EXPECT THIS MONTH:

- Site work noise continues all month between 8am-5pm
- Elevator interruptions associated with movers and deliveries
- Crews will be going floor by floor to replace the heating valves in the ceiling of one of the closets in your home. In July, they will do floors 7-15. You will be getting a letter when we get to your floor with instructions on clearing a space for the work.

**WORK BEHIND THE SCENES IN JULY:**

- Work on the north and west additions
- New mechanical equipment on the roof
- Setting light poles and adding landscaping to the parking lot
- ComEd and People's Gas prep for upgraded services and relocation
- Comcast and AT&T upgrades and relocation
- First floor reconfiguration
- Construction of new cold water supply "riser" to the penthouse
- Repair of underground plumbing lines
- 1 elevator offline through end of construction
- Cycle 1 (floors 21-22) units construction continues with some work in the 20th floor to complete plumbing and mechanical connections.
- Cycle 2 (floors 19-20) of relocation and rehab will begin mid- to late-August.
- When the first two floors are completed at the end of August, stay tuned for details about an open house of the renovated unit.



## HELP MANAGEMENT REACH 100%

89% of Acquisition Certification Packets have been completed. Help us reach 100% by completing your Paperwork. Please see office staff for more details.

Monday – Friday 8:30 a.m. – 5:00 p.m. After Hours you may pick up the packet at Lobby Desk



## **HAVE YOU MET SAUDIA YET?**

**RELOCATION SPECIALIST, URBAN RELOCATION SERVICES**

Some of you may have already seen Saudia around the building. She will be conducting confidential household interviews to assist families during the relocation process. Please expect to hear from her through the construction process.

- residents on floors 11- 13 should feel free to introduce themselves to Saudia in unit 412
- Saudia can be reached at: 312-722-7654

**SCAN ME**



## FREQUENTLY ASKED QUESTIONS

POAH HAS LAUNCHED A WEBSITE TO ANSWER ALL OF YOUR QUESTIONS IN ONE PLACE.

PLEASE SEE RESPONSES TO SOME OF OUR MOST FREQUENTLY ASKED QUESTIONS FROM RELOCATION MEETINGS USING THE QR CODE TO THE LEFT.

MORE QUESTIONS?

PLEASE SEE SAUDIA IN THE RELOCATION OFFICE IN UNIT 412.

# July 2024

Sun	Mon	Tue	Wed	Thu	Fri	Sat
	1 <i>RENT DUE</i> <i>15th floor valve replacements</i>	2	3	4 <i>Independence Day</i>	5	6
7	8 <i>13th and 14th floor valve replacements</i>	9	10	11	12	13
14	15 <i>11th and 12th floor valve replacements</i>	16	17	18	19	20
21	22 <i>9th and 10th floor valve replacements</i>	23	24	25	26	27
28	29 <i>7th and 8th floor valve replacements</i>	30	31	1	2	



## SQUEAKY CLEAN SUMMER

IF YOU HAVE LARGE ITEMS THAT YOU WISH TO DISPOSE OF  
BUT CANNOT MOVE ON YOUR OWN, PLEASE CONTACT  
TRACI GILBERT WHO CAN CONNECT YOU WITH ASSISTANCE.  
PRIORITY WILL BE GIVEN TO SENIORS AND RESIDENTS ON  
THE 19TH AND 20TH FLOORS.

ASSISTANCE WILL BE AVAILABLE THE WEEK OF AUGUST 12

(773) 892-8401

TRACI GILBERT, COMMUNITY IMPACT COORDINATION