

**Island Terrace**  
6430 S. Stony Island Ave  
Chicago, IL 60637  
(773) 667-6011

**OFFICE HOURS**  
Mon: 8:30am-5:00pm  
Tue: 8:30am-5:00pm  
Wed: 8:30am-1:00pm  
Thu: 8:30am-5:00pm  
Fri: 8:30am-5:00pm

**OUR STAFF**  
**Property Manager**  
Linda Hooks

**Assistant Property Manager**  
Gina Nofli

**Maintenance Supervisor**  
Al Wallace

**Community Impact  
Coordinator**  
Traci Gilbert

**AmeriCorps Resident  
Engagement VISTA**  
George Krupkin

**Administrative Assistant**  
Naomi Paris-Hudson

**Maintenance Assistant**  
Marlon Jones

**Maintenance Staff**  
Ben Richardson

**Desk Attendant Staff**  
Danielle Smith  
Leonette Fort  
Wilma Walker

**This property is  
proudly managed by  
POAH Communities LLC**



## ISLAND TERRACE APARTMENTS

# *Resident News*

**OCTOBER 2024**

## RELOCATION CHANGES

Construction continues at Island Terrace! Please be vigilant for notices and text blasts that will inform you of important upcoming events. If you or a household member are not currently signed up for text blasts and want to stay informed about construction matters, please contact Traci Gilbert at (773) 892-8401.

### RELOCATION: UPDATED CYCLES

- The relocation schedule has changed. While working on the 21st floor, issues with the concrete slab were found that will delay Cycle 1 residents (floors 21+22) from moving back to Island Terrace until early next year. Please see the new relocation schedule below to find out when your anticipated move out date will be.
- We apologize for the pushbacks and hope to stick to this schedule moving forward. We are in communication with all Cycle 1 residents about being relocated longer than planned. Moving forward, each relocation cycle (now three floors) will be a few weeks longer.
- If you have any questions about relocation please reach out to your Relocation Specialist, Saudia Dawson at: 312-722-7654

Cycle #1	21+22	June 2024 – January 2025
Cycle #2	18+19+20	Early 2025
Cycle #3	15+16+17	Late Spring 2025
Cycle #4	12+13+14	Late Summer 2025
Cycle #5	9+10+11	Late Fall 2025
Cycle #6	6+7+8	Late 2025
Cycle #7	3+4+5	Early 2026

## Sink and Toilet Disposal: A Friendly Reminder

- As the piping continues to be replaced, the construction team has noticed that a large amount of the pipes have significant blockage, largely due to buildup from grease and other non-flushable items.
- To keep our pipes working well and avoid future expensive repairs, **please don't pour grease or food down the sink, and don't flush baby wipes, paper towels, or hygiene products down the toilet.** Taking care of the buildings plumbing will help prevent issues down the road.—Thank you in advance from the construction team!



## CONSTRUCTION UPDATES

- A new parking lot entrance from the laundry room to the north side of the parking lot is scheduled to be completed early next year.
- Near the end of October, we will have two major water shutdowns that will affect the entire building. We'll let you know in advance when this is happening and can provide water and hand sanitizer during the shutdowns. We have heard feedback that any shutoffs prior to 7 am are really difficult for families with kids. We will give the contractors this feedback and endeavor to have them avoid starting before 8 am unless absolutely necessary.
- Heating valve replacements have been completed and units are ready for the cold weather season!
- Comcast, AT&T, People's Gas and ComEd upgrades continue.

## Reporting Issues to Management

- We've heard from a few residents about concerns with the ongoing construction at Island Terrace, and we want to help resolve these issues as quickly as possible. We want to reassure you that any complaints about disrespectful behavior will be taken seriously, and we're committed to addressing them.
- If you're experiencing any problems, feel free to reach out to George Krupkin, who can assist in filing a formal complaint on your behalf.
- You can reach George at: 847-644-1968
- If an issue involves a specific worker, you can identify them by the employee ID numbers on the side of their hard hat.

## Island Terrace Resident Programming Survey




## RESIDENT PROGRAMMING

POAH Management wants to hear your thoughts on what programs you enjoy and what new activities you'd like to see for our community. Whether it's more youth programs, holiday parties, or something completely new, your feedback will help us create events that better meet your needs!

**Please scan the QR Code to the left to fill out a 3 minute survey about resident programming at Island Terrace. We look forward to hearing from you!**

# October 2024

Sun	Mon	Tue	Wed	Thu	Fri	Sat
		1	2 Voter Registration in the Lobby	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
ComEd on site– Power shutoffs throughout the week– Dates are Tentative						
27	28	29	30	31 HALLOWEEN		
Water Shutoffs throughout the week– Dates are Tentative						



We believe it's important for everyone to have their voices heard in the upcoming elections!

Join us on **October 2nd in the lobby from 2-4 PM**, where we will set up a voter registration station and provide more information about voting in the November elections.

***SEE YOU AT THE POLLS!***

## PEST CONTROL SCANNING

What do bed bugs and ghosts have in common? You don't want them lurking in your apartment!

As part of your relocation process, we'll be inspecting floors for bed bugs. If any are found in your unit, we will need to conduct heat treatments before your move.

Please note that **30 days before you move**, we will need to make a full inspection of your home.

If you have any questions, please contact Linda Hooks.

# HALLOWEEN WORD SEARCH



N	R	O	C	Y	D	N	A	C	R	L	D	N	J
L	K	B	U	E	I	T	M	E	Y	W	D	N	I
E	E	H	E	T	P	R	D	B	Y	I	C	B	D
M	L	R	R	S	A	I	C	O	S	T	U	M	E
C	I	U	Q	Q	C	C	F	H	G	C	U	G	D
E	H	H	F	T	L	K	K	B	C	H	H	G	A
K	G	I	O	O	D	O	I	C	T	K	R	N	X
L	M	H	L	M	J	R	K	W	A	A	R	O	V
B	Y	I	L	L	T	T	M	L	V	L	D	O	P
J	O	N	O	N	Y	R	L	E	I	F	B	M	P
H	Y	F	I	D	H	E	Y	P	A	O	V	L	U
D	K	Z	L	H	C	A	Q	R	N	Y	X	L	T
Q	S	L	T	Z	R	T	S	N	P	K	S	U	T
H	L	O	V	D	M	R	P	T	F	Q	R	F	W



Witch  
Costume  
Graveyard  
Candy Corn  
Trick or Treat

Eerie  
Chilly  
Full Moon  
Black Cat  
Hot Cider